



JAN 23 2004

2153

Attorney's Docket No.:  
067543.0166

PATENT  
09/595,050

1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Nickerson, et al.  
Serial No.: 09/595,050  
Date Filed: June 14, 2000  
Art Unit: 2153  
Examiner: Mareisha N. Winters  
Title: System and Method for Reporting to a Website Owner  
User Reactions to Particular Web Pages of a Website

**RECEIVED**

JAN 28 2004

Technology Center 2100

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Amendment, Information Disclosure Statement, PTO-1449 Form, and three references are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 21st day of January, 2004 and are addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*Willie Jiles*

Willie Jiles

Express Mail Receipt  
No. EV 323454422 US  
Attorney's Docket No.:  
067543.0166



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Rand B. Nickerson et al.  
Serial No.: 09/595,050  
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

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Dear Sir:

**Amendment**

**In the Specification**

At Page 1, Lines 2-4, after the heading "System and Method for Reporting to a Website Owner User Reactions to Particular Web Pages of a Website," please correct the existing paragraph as follows:

**RELATED APPLICATION**

This application is a continuation-in-part of U.S. Application 09/385,256 entitled "Web Site Response Measurement Tool," filed August 30, 1999, now U.S. Patent 6,421,724 B1 issued July 16, 2002.

Favorable acceptance of this Application is respectfully requested.

If the Examiner believes a telephone conference would advance prosecution of the Application, the Examiner is invited to call the undersigned attorney for Applicants, Christopher W. Kennerly, at 214.953.6812.

Applicants believe that no fees are due. However, the Commissioner is hereby authorized to charge any fee and credit any overpayment to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,  
BAKER BOTTS L.L.P.  
Attorneys for Applicants



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Date: 1/21/04

**Customer Number: 05073**